



# NETWORK NEWS

July  
2019

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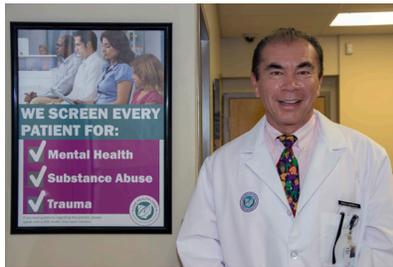
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## Message from the MWCN President *Charlie and Yielding as Leadership Strategy*

Ronald Dwinells, M.D., MBA, CPE, FAAP  
CEO, [ONE Health Ohio](#)



I thought I would write about a leadership concept since one of MWCN purposes is to help develop and support leadership for our coalition:

Yin-yang (dark-bright) is about opposites being complementary. I frequently use this concept to describe life's phenomena, such as good things always seem to follow bad events or

mistakes often lead to positive outcomes: "The sun always shines after a storm" fits well here.

An important, yet seldom discussed theme in leadership literature is the concept of letting go, or simply, yielding. This would be the complementary opposite of aggressive pursuit to win or succeed. Leaders are often portrayed as strong, decisive and always winners.

Western thought and culture see aggression and getting what you want as positive traits, while letting go and losing as negative or weak. However, those who are in leadership positions know it is impossible to win every battle. To always be successful with everything we do is never possible. Consider the following story about Charlie as an illustration:

*I challenged my soon to be sixth-grade daughter, Abbey: "Make all 'A's' on every grading period for the entire year and I'll get you a puppy!"*

*Since I was the primary household cleaner, I always resisted having animals in my house. But, I felt safe about this challenge—Abbey had come close in the past, but never consummated the straight "A" record.*

*I lost!*

*At first it was okay to have the yellow lab in the house. Charlie was small and cute with disproportionately large paws. He was like having a newborn babe in the house—*

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everyone wanted to cuddle and pet him. All eyes doted on his adorable cuteness. I admit, he was well behaved and, at first, I fleetingly thought maybe this isn't going to be that bad. He stayed with Abbey in her basement bedroom and rarely came up to the main part of the house. He couldn't climb the long staircase!



Not long afterwards and upon returning from a short business trip, Charlie doubled in size and roamed all around the upstairs areas. Yikes! What to do?

I had to take immediate action before the situation got out of control; after all, I could not have dog hair all over my clean house. I built a large pen using 2X4 lumber and chicken wire mesh. I even painted it and as soon as it was completed, Charlie was "evicted" from the house. He could live in his new garage home forever. "Shed all the hair you want, Charlie!"

It wasn't long before he tactfully began to bark—only occasionally at first but it became more incessant and louder with time—soon it became all hours of the day and night. Then he started chewing and gnawing. I thought I was dealing with a giant rat! He tore through the wood and wires as easily as if he were eating ice-cream or sipping melted butter. Even the dry wall—where the pen was placed against—had huge holes where he had chewed through. I had no choice, he returned to the house where he began gnawing at the kitchen dry wall!

Charlie continued to grow into a behemoth of a dog and began shedding more hair. He slobbered and drooled. He whipped his tail at my legs causing large bruise marks. There was billions and billions of dog-hair everywhere—carpet, furniture, clothing. Not to mention the mites and dander each hair fiber contained!

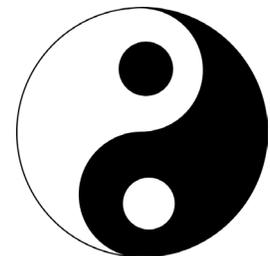
Every time he laid on the floor, I'd make him move and then proceed to vacuum that spot. I cleaned like a fiend...in the morning...in the evening... after work and even before bed-time! Seven days a week! All hours of the day! I was even cleaning in my sleep! I was going crazy trying to pick every single strand of dog hair...and it wasn't working.

Exhausted, one day, I quit. I just couldn't take it any longer! I was tired of cleaning when nothing stayed cleaned. When I announced my "retirement" from cleaning over dinner one evening, no one said anything and continued to go about their business of eating. No one cared!

I soon began a new hobby: building gardens in my back yard. First it was a dahlia garden; then I built a gazebo followed by a water garden complete with three-tiered waterfalls. I added a pergola and then a Japanese garden a year later. It became a haven for myself and it was beautiful. Off limits to Charlie!

In psychology, this is a form of defense mechanism called compensation. I substituted a chance to succeed (my gardening) for failure and misery (yes, that would be Charlie!). I took up the hobby of gardening and substituted it for my obsession to keep my house clean. I let go—yielded to a greater force. I conceded that I could not win the dog hair battle, so I moved on.

Some leaders have difficulty developing this concept, but it is an important one if you are going to succeed. You cannot win every battle! A valuable characteristic of a good leader is to understand balance and to let go. Your leadership will be more productive because you won't be weighted down with winning every battle! Remember balance; Yin and Yang!



# Substance Use Disorder Confidentiality and Your Health

## Center: Does Part 2 Apply?

By Adam Bullian, JD

[abullian@qipolutions.com](mailto:abullian@qipolutions.com)

As more health centers begin providing substance use disorder (“SUD”) services it is important to determine which regulations apply. Every health center is familiar with HIPAA, and knows it applies to the health care services they provide. What many health centers do not know is that there is another federal regulation, 42 C.F.R. Part 2 (“Part 2”) which might also apply. In this article we will look at whether Part 2 applies to your health center. In subsequent articles we will look at what that means for your health centers and discuss best practices to comply with Part 2.

### What is Part 2?

Part 2 was enacted by Congress in 1975 to ensure that a patient who receives treatment for SUD does not face adverse circumstances. Part 2 achieves this worthy goal by restricting the circumstances under which SUD information can be disclosed. The disclosure restriction applies to any information that would identify a person as having or had a SUD, unless that person provides written consent permitting the disclosure.

### Does Part 2 Apply to Your Health Center?

Part 2 only applies to “general medical facilities,” including federally qualified health centers, if,

1. The primary care providers work in an identified unity within the general medical facility that holds itself out as providing, and provides, SUD diagnosis, treatment, or referral for treatment; or
2. The primary care providers’ primary function is SUD diagnosis, treatment, or referral, and they are identified as providers of such services. (42 CFR § 2.111)

Part 2 does not define what it means for a health center to “hold itself out as providing” SUD services. The best indicator of whether a health center holds itself out as providing, and provides, SUD diagnosis, treatment, or referral for treatment is to determine whether it is doing anything to inform the general public that it performs these SUD services. This could include,

- Advertising, in any form, the SUD services;
- Listing the SUD services on the health center’s website;
- Creating flyers regarding the SUD services;
- Inclusion on a local registry of SUD providers; or
- Other activities that inform the public the health center provides SUD diagnosis, treatment, or referral for treatment.



Part 2 also does not provide guidance on determining if a provider’s primary function is SUD diagnosis, treatment, or referral for treatment. The best indicator of whether providing SUD services is a provider’s primary function is whether the SUD services are provided within the context of general medical care, or whether the provider provides stand-alone SUD services. If the SUD diagnosis, treatment, or referral for treatment are delivered primarily within the context of primary care, it is unlikely Part 2 applies. Alternatively, if a provider, or multiple providers, within a health center see a majority of patients exclusively for SUD diagnosis, treatment, or referral for treatment, Part 2 likely does apply to the health center.

Determining whether Part 2 applies to your health center is important. The determination hinges on whether the public knows you are providing SUD services and if any provider’s primary function is providing SUD services. As we will discuss in subsequent articles, this analysis will determine whether you must abide by more stringent requirements when exchanging patient information (Part 2), or less stringent requirements (HIPAA).

*This article is for informational purposes only and is not for the purpose of providing legal advice. You should contact your attorney to obtain advice with respect to any particular issue or problem.*



## CHC Clinical Leaders Training Institute Introductory Course

September 13 & 14, 2019

IPHCA Institute for Learning, 500 S. Ninth St., Springfield, IL

IPHCA will host the CHC Clinical Leaders Training Institute Introductory Course on September 13-14, 2019. This is a two-day training for community health center (CHC) clinicians to learn about different aspects of CHC operations, expectations of them as clinical leaders, and how they fit into the overall governance structure of CHCs. IPHCA is pleased to feature a great panel of speakers, including Dr. Judith Steinberg, Chief Medical Officer at the Bureau of Primary Health Care. This training also provides an excellent opportunity to network with peers and seasoned clinical leaders from other health centers.

### [Learning Objectives](#)

- Gain knowledge about the history of the Community Health Center (CHC) model, its unique features, funding sources, regulatory expectations and supporting organizations. Attendees will also learn about potential expansion opportunities and related challenges.
- Develop an understanding of the role of a CHC medical, dental and behavioral health director and how they fit into the overall CHC governance structure.
- Learn about management and leadership principles, styles, and skills, and how they relate to a medical/dental/behavioral health director's role. They will also learn about human resource principles including performance management and recruitment as it applies to the director's role.
- Enhance their proficiency as it relates to quality improvement, peer review, the FTCA malpractice program, and risk management in CHC settings.
- Learn how to read and create a health center budget.

### [View Tentative Agenda»](#)

### [Target Audience](#)

Various clinical leaders, including Medical Directors, Dental Directors, Behavioral Health Directors and Lead Clinical Staff.

### [CEU](#)

This Live activity, CHC Clinical Leaders Training Institute- Introductory Course, with a beginning date of 09/13/2019, has been reviewed and is acceptable for up to 11.25 Prescribed credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity. This training has been approved for 11.5 CEUs by the Illinois Department of Public Health for dental providers.

### [Hotel Information](#)

Wyndham Springfield City Centre- 700 E. Adams St., Springfield, Illinois 62701  
(217) 789-1530- \$115/night  
Room block under Illinois Primary Health Care Association

**Register Today!**



# NCQA 2017 Standards PCMH Recognition Program, Midwest Regional Training

This training is brought to you by a partnership between HRSA's Quality Improvement Division, NCQA, Illinois Primary Health Care Association, the Midwest Clinicians' Network, Ohio Association of Community Health Centers, Indiana Primary Health Care Association and the Wisconsin Primary Health Care Association.

Introduction to PCMH 2017: Foundational Concept of the Medical Home

Date: November 12 - 13, 2019

Time: 8:30 a.m. – 5:30 p.m. (Nov. 12) &

8:30 a.m. – 12:30 p.m. (Nov. 13)

Location: 500 S. Ninth St., Springfield, IL

Registration will begin at 7:30 a.m., breakfast and lunch will be provided.

Cost: Thanks to the generosity of the HRSA this training has been discounted to \$100.

## Training Overview

This program is an in-depth guide to NCQA recognition requirements and the process for achieving PCMH recognition.

Advanced PCMH 2017: Mastering Medical Home Transformation

Date: November 13-14, 2019

Time: 1:30 p.m. – 5:00 p.m. (Nov. 13) &

8:30 a.m. – 12:30 p.m. (Nov. 14)

Location: 500 S. Ninth St., Springfield, IL

Registration will begin at 12:30 p.m., breakfast and lunch will be provided.

Cost: Thanks to the generosity of the HRSA this training has been discounted to \$75.

## Training Overview

This advanced course is intended for individuals who have applied NCQA PCMH recognition requirements in the practice setting..

If registering for both trainings you will receive a \$25 discount.



## Impacting the Patient Experience: Communication Skills



Click on the topic below to see the YouTube video for each topic

- Learn More About the R.E.D.E. Model
- Physician Communication: Model of Communication in Healthcare
- Adrienne Boissy, MD, MA, Presents Physician Communication

# Thank you, Dr. Nekzad!

June is LGBTQ+ Pride Month! [Shawnee Health Service](#) would like to recognize Dr. Matin Nekzad for his specialized work with this population. Dr. Nekzad is one of 2 clinicians in rural southern Illinois providing hormone replacement therapy to transgender patients. Shawnee believes that when people feel accepted and supported, they will lead longer, healthier, happier lives. Thank you, Dr. Nekzad, for all that you do!



Here is a link to the Healthy People 2020 goal to “improve the health, safety, and well-being of lesbian, gay, bisexual, and transgender (LGBT) individuals.”

<https://www.healthypeople.gov/2020/topics-objectives/topic/lesbian-gay-bisexual-and-transgender-health>



## STAR<sup>2</sup> CENTER FINANCIAL ASSESSMENT TOOL

The purpose of this Financial Impact Tool is assist you in realizing the actual costs of provider turnover. These costs can include direct costs, such as advertising and recruiting services, but also indirect costs, such as staff time dedicated to finding locum tenens and permanent providers. This tool attempts to quantify the “tangible” costs involved in provider turnover. Wherever separate data are available for nurse practitioners, physician assistants, and physicians, they are separated into separate tabs for NonPhysician Providers and Physicians.

This tool was produced in Excel format so that organizations can input values from their own records or use the included National Estimates based on physician data to help calculate the tangible costs of provider turnover at their sites. To access this tool, [click here](#) and a copy of the file will automatically download for your use. Be sure to “enable content” in Excel in order to edit the document with your information. If you have trouble with your download or would like to discuss this tool, please [contact us](#).

[Click here](#) to access our STAR<sup>2</sup> Center Coffee Talk recording for a brief introduction to how to use this tool.

## HEALTHY RECIPE: *Mediterranean Chopped Salad Pitas*

*These Mediterranean Chopped Salad Pitas are great for a quick and easy lunch or a healthy no-cook dinner!*



Resource: <https://www.shelikesfood.com/mediterranean-chopped-salad-pitas/>

### INGREDIENTS:

- 1 small head romaine lettuce, chopped
- 1 (15 oz) can of chickpeas, drained and rinsed
- 1 tomato, diced
- 1 small cucumber, diced
- 1 small red pepper, diced
- 1/2 small red onion, diced
- 3/4 cup chopped kalamata olives

- 3/4 cup feta crumbles
- 2 Tbsp. chopped fresh dill
- Pita bread, for serving

### DRESSING:

- 1/4 cup olive oil
- 2 Tbsp. red wine vinegar
- 1/2 tsp. dried Italian seasoning
- 1/2 tsp. salt
- 1/4 tsp. black pepper

### DIRECTIONS:

1. Add dressing ingredients to a large bowl and whisk until combined. Next, add all remaining chopped salad ingredients to the bowl and stir until everything is mixed together.
2. Spoon chopped salad mixture into warm pita bread and enjoy!

# JOB POSTINGS

## Illinois

### OB/GYN Physician

Family Christian Health Center (FCHC) is seeking to hire an experienced, motivated full-time OB/GYN Physician and/or OB/GYN Nurse Practitioner. FCHC offers a competitive salary and excellent benefit package including NHSC loan forgiveness program. Please contact Regina Martin, HR Manager by email at [rmartin@familychc.org](mailto:rmartin@familychc.org) or by phone, 708.589.2017 for more information.

### Various Positions

Community Health Partnership of IL is seeking mission-driven individuals with a passion for the healthcare needs of migrant, seasonal farmworker and rural, underserved populations. AURORA p/t Dental Assistant and p/t Dental Hygienist, KANKAKEE Seasonal Outreach Nurse, HARVARD & CHAMPAIGN p/t PHYSICIAN for outreach and on-site patient care. Dedicated team environment with competitive pay and great benefits. Contact Barbara Sacco, HRD @ [bsacco@chpofil.org](mailto:bsacco@chpofil.org).

### Registered Nurse

Chestnut Family Health Center (CFHC), is seeking to hire a dynamic RN, for an innovative project. CFHC is Joint Commission accredited and Patient Centered Medical Home certified; providing integrated primary and behavioral health care within our newly remodeled 32,000 sq. ft. facility. Contact Tammy Osborn RN Coordinator at [tlosborn@chestnut.org](mailto:tlosborn@chestnut.org) for information.

### Various Positions

Illinois Primary Health Care Association seeks Physicians, Medical Directors, Nurse Practitioners, Physician Assistants, Certified Nurse Midwives, Dentists, Dental Hygienists, LCSWs, LCPCs and Clinical Psychologists for positions in urban, rural and suburban community health centers in Illinois and Iowa. To take

advantage of IPHCA's complimentary recruitment assistance service please contact Ashley Colwell, [acolwell@iphca.org](mailto:acolwell@iphca.org) or visit [IPHCA-Job Seekers](http://IPHCA-Job Seekers) for more information.

### OB/GYN Physician

Shawnee Health Service is seeking a board-certified or board-eligible OB/GYN PHYSICIAN to join our team in beautiful, scenic southern Illinois! You will work in a newly remodeled, state-of-the-art facility with a team of skilled OB/GYN physicians and Certified Nurse Midwives, in a Patient Centered Medical Home Model. We offer competitive salary and benefit packages. For more information or to schedule a visit, please contact Emma Basler - [ebasler@shsdc.org](mailto:ebasler@shsdc.org), (618) 519-9200, ext. 9570.

### Nurse Practitioner or PA

Eagle View Community Health System is adding to our team! We are seeking to add a full-time primary care Nurse Practitioner or Physician Assistant to serve in our Federally Qualified Health Center (FQHC) located in Henderson County, Illinois, Monday-Friday hours. Competitive salary and benefits package. National Health Service Corp loan repayment eligible site for non-physician providers. Prefer previous clinical experience as NP or PA, new grads considered. Please contact Lori A. Sutton, Executive Director, at [lsutton@eagviewhealth.org](mailto:lsutton@eagviewhealth.org) or call (309) 867-2734 for additional information. EEO

## Indiana

### Internal Medicine

Open Door Health Services (FQHC) in Muncie, IN is hiring an Internal Medicine or Family Medicine Physician with loan repayment possibilities. For more information or to apply please go to <http://www.opendoorhs.org/employment/provider-recruitment/>

### Medical Director

Raphael Health Center (RHC) is actively seeking a full-time MEDICAL DIRECTOR. We are a full service, faith-based, urban FQHC located in Indianapolis, Indiana. The Medical Director will mentor doctors and mid-level providers primarily serving the uninsured and underserved. To learn more about our competitive salary and benefit package, contact Heather Cornett (HR Director) at [cornett@raphaelhc.org](mailto:cornett@raphaelhc.org) or call 317-860-3967. EOE

### Various Positions

ECHO Community Healthcare is seeking to hire a motivated full-time GENERAL DENTIST and DIRECTOR of SOCIAL and BEHAVIORAL HEALTH SERVICES. ECHO serves 15,000 patients in Evansville, IN and its surrounding communities. We offer a competitive salary and benefit package in beautifully appointed clinics with a compassionate team. Contact Carol Collier-Smith, COO, by e-mail, [ccollier-smith@echohc.org](mailto:ccollier-smith@echohc.org). Visit our website at [www.echohc.org](http://www.echohc.org) for more information.

### Temporary Dentist

HealthLinc Community Health Center is seeking a Temporary Dentist for our IU South Bend clinic from the months of August to October. Please contact Paulina Jagodzinska at [pjagodzinska@healthlincchc.org](mailto:pjagodzinska@healthlincchc.org) or call at (219) 299-8405.

## Iowa

### Various Positions

Peoples Community Health Clinic, Inc. (FQHC) Waterloo, IA. Full time Dentist and Pediatric Psych NP. Loan repayment possible. Full benefit package. Go to [www.peoples-clinic.com](http://www.peoples-clinic.com) for more information or to submit CV to Human Resources.

*continued on page 7*

# JOB POSTINGS

## Various Positions

Primary Health Care, Inc. is seeking to hire a variety of positions including: Medical Director; Dentist; Pediatric Dentist; Behavioral Health Consultant; Registered Nurse; MAT Nurse Care Manager and more! Navigate to our careers page at <https://pm.healthcaresource.com/cs/phc#search> to search and apply for positions. Contact Rachael Miller at [rmiller@phcinc.net](mailto:rmiller@phcinc.net) for more information.

## Various Positions

Come work in the state where people are “Iowa Nice” and we boast low cost of living and high unemployment rates. The Iowa Primary Care Association is in search of Family Medicine and Internal Medicine Physicians, Pediatricians, Psychiatrists, Dentists, Physician Medical Directors, Dental Medical Directors, Family Nurse Practitioners, Physician Assistants, Psychiatric Nurse Practitioners, LISW, LMHC, LMFT, LMSW, and Psychologists for Iowa’s Community Health Centers. You can find our jobs posted with benefits and details at [www.iowapca.org](http://www.iowapca.org) under Workforce and Job Board or contact Katie Kenny at [kkenny@iowapca.org](mailto:kkenny@iowapca.org).

## Kansas

### Physician

Sheridan County Health Complex is currently seeking a qualified physician to serve our rural community in Sheridan County, Kansas and the surrounding area. Our facility is comprised of an 18-bed Critical Access Hospital, 32-bed Long Term Care, 8-apartment Assisted Living, and Hoxie Medical Clinic, FQHC. Our clinic is a Patient Centered Medical Home along with being the only Federally Qualified Health Center in Northwest Kansas. We offer a great benefits package and competitive salary. Our facility strives to fulfill our vision of “strengthening ALL

relationships by providing exceptional healthcare from the heart” every day. For more information, please call Kevin Johnson, Clinic COO, at 785-675-3018.

## Michigan

### Various Positions

Western Wayne Family Health Centers (WWFHC) a FQHC with 3 locations is seeking vibrant Internal Medicine Physicians, Family Practice, DO, Addiction Medicine Physician, OB-GYN Physician, Nurse Practitioners, Certified Nurse Midwives, Registered Nurses, LPN’s, Dentist, Dental Hygienist, Therapist, Certified Medical and Dental Assistants, Medical & Dental Customer Service Reps, Billers and Care Coordinators. We offer competitive salaries and full benefits package including loan repayment through NHSC and NURSE Corps. Forward your CV/resume to <mailto:humanresources@wwfhc.org>. Please see our “jobs” on our website at [www.wwfhc.org](http://www.wwfhc.org).

### OB/GYN Physician

Muskegon Family Care is seeking to hire a full-time OB/GYN Physician. We are a Federally Qualified Health Center, offering Federal and State student loan reimbursement opportunities, competitive salary and benefit package. Visit our site at [mfc-health.org](http://mfc-health.org) to complete an application or contact Ashlee Koone by email [koonea@mfc-health.org](mailto:koonea@mfc-health.org) or phone (231) 737-1711.

*If you have a job posting you would like added to our next newsletter, forward it to Renee Ricks at [rricks@midwestclinicians.org](mailto:rricks@midwestclinicians.org)*

## Minnesota

### Various Positions

We Are Your Home for Quality Healthcare. The Indian Health Board of Minneapolis is the first Urban Indian clinic in the nation. Our clinic is a Joint Commission accredited facility, an FTCA deemed community health center and we have been serving our community since 1971. We invite qualified professionals dedicated to the care for American Indians and Alaska Natives to apply and join our team to provide medical, dental, counseling, and recovery services in the Twin Cities. New Opportunities: Dental Director, Dentist, Billing Manager, Billing Coordinator, Recovery Service RN Care Coordinator, LPN, Maternal and Child Health Care Coordinator. Visit [Indianhealthboard.com](http://Indianhealthboard.com) to apply or email [LMurphy@ihb-mpls.org](mailto:LMurphy@ihb-mpls.org). fill positions throughout Missouri’s rural and underserved areas. Competitive compensation and benefit package including Loan Repayment incentives. Contact Joni Adamson [jadamson@mo-pca.org](mailto:jadamson@mo-pca.org) or visit <https://www.3rnet.org/missouri>

## Nebraska

### Various Positions

Charles Drew Health Center Inc. in Omaha, Nebraska is currently seeking a Medical Assistant, Behavioral Health Therapist and Clinic Nurse to join our growing and dynamic team! We offer competitive salaries and benefits package. To learn more about each position and apply, please go to <https://charlesdrew.com/careers/> or contact Brittany Henry at [brittany.henry@charlesdrew.com](mailto:brittany.henry@charlesdrew.com).

# JOB POSTINGS

## Ohio

### Various Positions

Health Partners of Western Ohio is seeking to hire full-time General Dentists at our Tiffin Community Health Center in Tiffin, Ohio and Dr. Gene Wright Community Health Center in Lima, Ohio. For more information or to apply, go to our Website at [www.hpwohio.org](http://www.hpwohio.org) – Meet our Team – Join our Team; contact Nan Weaver, Director of Human Resources at [nweaver@hpwohio.org](mailto:nweaver@hpwohio.org); or call 419-221-3072, ext. 1104 for more information.

## Wisconsin

### Center Manager

Five Rivers Health Centers is seeking a Center Manager for our Medical Surgical Health Center; to Apply please visit our career page at <https://www.fiverivershealthcenters.org/>.

### Various Positions

Scenic Bluffs Community Health Centers (SBCHC) is seeking to hire a full-time BEHAVIORAL HEALTH COUNSELOR and full-time or part-time DENTISTS. SBCHC has a newly remodeled, state-of-the-art dental facility in Cashton

and will be expanding dental services to La Crosse, WI. SBCHC offers a very competitive wage and benefit package that includes medical, dental, vision, accident, cancer, life and disability insurance plans, medical reimbursement, dependent care reimbursement, paid time off and a retirement plan. Contact Jenna Anderson, Staffing Specialist; Email: [janderson@scenicbluffs.org](mailto:janderson@scenicbluffs.org) ; Phone: 608.654.5100 x276.

## Thanks for joining the fun!



WALK @LUNCH 2019!