

Sample Report (Sample Organization) Employee Satisfaction Survey Results - May 2014

Employee Information

Which classification below best describes your position?

Response	Frequency	Percent	0	20	40	60	80	100
Office / Clerical (Accounting, Billing, Front Office Staff, Leadership (Administration, Managers, Supervisors)	148	31.5%						
Technical (IT, Lab, Pharmacy Techs, Radiology)	53	11.3%						
Support staff (Case Management, Dental Assistant, LPN, Health Care Provider (Dental Hygienist, DDS, DO, LCSW, Facilities (Housekeeping, Maintenance, Security, Vector	160	34.0%						
	74	15.7%						
	2	0.4%						

How long have you been with the Community Health Center?

Response	Frequency	Percent	0	20	40	60	80	100
Less than 1 year	57	11.6%						
1 year, but less than 5	197	40.2%						
5 years, but less than 10	111	22.7%						
10 years or more	125	25.5%						

Are you a salaried or hourly employee?

Response	Frequency	Percent	0	20	40	60	80	100
Salaried	85	22.3%						
Hourly	297	77.7%						

Survey Questions

My job makes good use of my skills and abilities

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	224	39.0%						
Agree	273	47.6%						
Neither Agree Nor Disagree	41	7.1%						
Disagree	29	5.1%						
Strongly Disagree	7	1.2%						

Our organization is made up of a diverse group of employees.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	224	38.8%						
Agree	278	48.1%						
Neither Agree Nor Disagree	42	7.3%						
Disagree	28	4.8%						
Strongly Disagree	6	1.0%						

Our health center staff is aware of the diverse needs of our patients.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	198	34.4%						
Agree	303	52.6%						
Neither Agree Nor Disagree	57	9.9%						
Disagree	17	3.0%						
Strongly Disagree	1	0.2%						

There is a good deal of teamwork and cooperation at this community health center.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	118	20.6%						
Agree	227	39.5%						
Neither Agree Nor Disagree	122	21.3%						
Disagree	82	14.3%						
Strongly Disagree	25	4.4%						

Employees in my team cooperate with each other to get the job done.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	189	32.9%						
Agree	255	44.3%						
Neither Agree Nor Disagree	70	12.2%						
Disagree	46	8.0%						
Strongly Disagree	15	2.6%						

I have a clear understanding of the goals and objectives of the community health center.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	238	41.1%						
Agree	292	50.4%						
Neither Agree Nor Disagree	37	6.4%						
Disagree	11	1.9%						
Strongly Disagree	1	0.2%						

Organizational policies are clearly communicated.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	112	19.4%						
Agree	264	45.7%						
Neither Agree Nor Disagree	118	20.4%						
Disagree	63	10.9%						
Strongly Disagree	21	3.6%						

I am paid fairly for the work I do.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	37	6.4%						
Agree	173	29.9%						
Neither Agree Nor Disagree	135	23.4%						
Disagree	146	25.3%						
Strongly Disagree	87	15.1%						

The pay raises are satisfactory.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	17	3.0%						
Agree	78	13.5%						
Neither Agree Nor Disagree	148	25.7%						
Disagree	148	25.7%						
Strongly Disagree	185	32.1%						

The fringe benefit package at my place of employment meets my needs.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	71	12.4%						
Agree	246	42.9%						
Neither Agree Nor Disagree	168	29.3%						
Disagree	53	9.2%						
Strongly Disagree	35	6.1%						

What I do on my job is really important.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	341	58.7%						
Agree	216	37.2%						
Neither Agree Nor Disagree	22	3.8%						
Disagree	2	0.3%						
Strongly Disagree	0	0.0%						

There are opportunities for me to learn and do other things at my place of employment.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	108	18.7%						
Agree	231	39.9%						
Neither Agree Nor Disagree	130	22.5%						
Disagree	77	13.3%						
Strongly Disagree	33	5.7%						

There are opportunities for career advancement at my place of employment.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	53	9.2%						
Agree	136	23.5%						
Neither Agree Nor Disagree	181	31.3%						
Disagree	137	23.7%						
Strongly Disagree	72	12.4%						

I have freedom to make important decisions as I see fit and can count on my supervisor to back me up.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	84	14.6%						
Agree	225	39.1%						
Neither Agree Nor Disagree	143	24.9%						
Disagree	82	14.3%						
Strongly Disagree	41	7.1%						

My personal job performance is important to the success of the health center.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	262	45.2%						
Agree	284	49.0%						
Neither Agree Nor Disagree	26	4.5%						
Disagree	4	0.7%						
Strongly Disagree	4	0.7%						

I have a challenging and fulfilling job.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	173	30.1%						
Agree	286	49.8%						
Neither Agree Nor Disagree	81	14.1%						
Disagree	28	4.9%						
Strongly Disagree	6	1.0%						

I feel burned out from my work.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	48	8.4%						
Agree	104	18.2%						
Neither Agree Nor Disagree	195	34.2%						
Disagree	167	29.2%						
Strongly Disagree	57	10.0%						

Our organization provides some type of employee assistance for burnout.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	40	7.0%						
Agree	161	28.2%						
Neither Agree Nor Disagree	220	38.6%						
Disagree	86	15.1%						
Strongly Disagree	63	11.1%						

My immediate supervisor is supportive and knowledgeable.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	185	32.1%						
Agree	231	40.1%						
Neither Agree Nor Disagree	101	17.5%						
Disagree	44	7.6%						
Strongly Disagree	15	2.6%						

My supervisor encourages my group to work as a team.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	190	32.9%						
Agree	251	43.5%						
Neither Agree Nor Disagree	85	14.7%						
Disagree	34	5.9%						
Strongly Disagree	17	2.9%						

I receive regular feedback on my performance from my manager or supervisor.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	107	18.5%						
Agree	239	41.4%						
Neither Agree Nor Disagree	119	20.6%						
Disagree	71	12.3%						
Strongly Disagree	41	7.1%						

I would proudly recommend this organization as a good place to work to a friend or relative.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly Agree	135	23.4%						
Agree	243	42.2%						
Neither Agree Nor Disagree	138	24.0%						
Disagree	33	5.7%						
Strongly Disagree	27	4.7%						

Report Created on 5/5/2014